

From: [Jose Gonzalez](#)  
To: [Ivan Fernandez](#), [Steve Mancía](#), [Jackie Sanchez](#), [Ivan Fernandez](#), [Jose Gonzalez](#), [Evan Smith](#), [Daniel Torres](#), [Steve Leach](#)  
Subject: FW: Windows 10  
Date: Monday, July 27, 2015 2:42:25 PM

Hi Everyone

Jackie's PC gave her a pop-up message titled "How to get Windows 10 for free!" (see below).  
Ivan and Steve recommend that we ignore these messages for the reasons stated below.

Thanks

From: Steve Mancía [mailto:[smancia@spnnetworks.com](mailto:smancia@spnnetworks.com)]  
Sent: Monday, July 27, 2015 2:36 PM  
To: Jose Gonzalez; Ivan Fernandez  
Subject: RE: Windows 10

Hi Jose,

You won't find any benefits relating to your day to day operations with Windows 8. As a matter of fact things might be a little more confusing. Their also wouldn't be any security concern since Microsoft is still supporting Windows 7 for the foreseeable future. We'd recommend you only consider Windows 10 when we decide to upgrade new computers.

Steve M.  
SPN NETWORKS

From: Jose Gonzalez [mailto:[jose@fashiondistrict.org](mailto:jose@fashiondistrict.org)]  
Sent: Monday, July 27, 2015 1:15 PM  
To: Ivan Fernandez; Steve Mancía  
Subject: RE: Windows 10

Ivan,

We have upgradability to go to Windows 8 from 7. What do you advise in this case?

From: Ivan Fernandez [mailto:[ivanfernandez@spnnetworks.com](mailto:ivanfernandez@spnnetworks.com)]  
Sent: Monday, July 27, 2015 1:03 PM  
To: Jose Gonzalez; Steve Mancía  
Cc: Jackie Sanchez  
Subject: RE: Windows 10

Hi Jose,

We've been advising our customer to disregard this. It's just Microsoft Forcing Windows 10 to everyone. Additionally doing Operating system upgrades over an existing operating system is never recommended. We would always prefer to do a clean install of the operating system if you wanted to go to Windows 10.

Best,

Ivan

From: Jose Gonzalez [mailto:[jose@fashiondistrict.org](mailto:jose@fashiondistrict.org)]  
Sent: Monday, July 27, 2015 11:05 AM  
To: Ivan Fernandez; Steve Mancía  
Cc: Jackie Sanchez  
Subject: FW: Windows 10

Hi Ivan and Steve

Please advise us regarding this Window 10 pop-up message.

Thank you

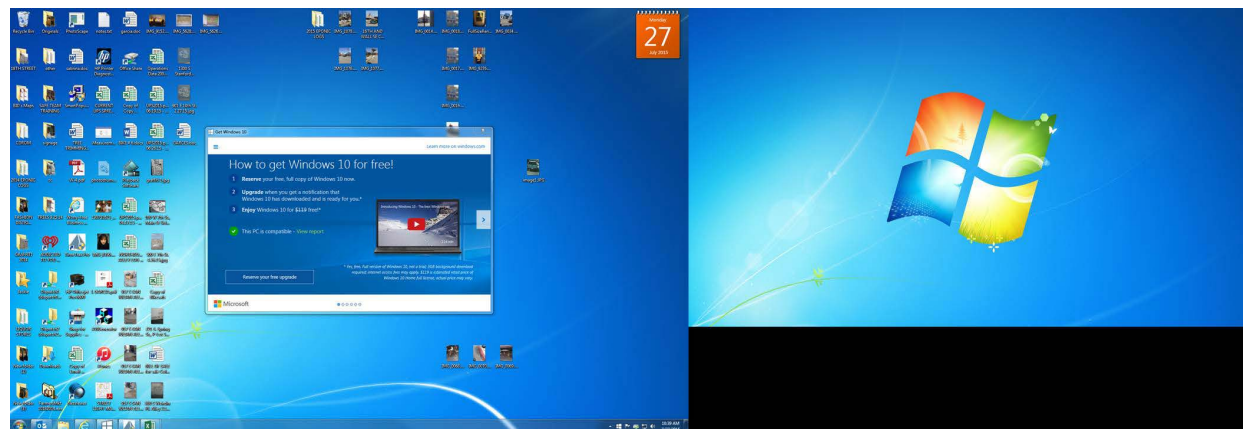
From: Jackie Sanchez [mailto:[jackie@fashiondistrict.org](mailto:jackie@fashiondistrict.org)]  
Sent: Monday, July 27, 2015 11:00 AM  
To: 'Jose Gonzalez'  
Subject: RE: Windows 10

Yes, free. Full version of Window 10, not a trial; 3GB background download required; internet access fees may apply. \$110 is estimated retail price of Windows 10 Home full license, actual price may vary.

From: Jose Gonzalez [mailto:[jose@fashiondistrict.org](mailto:jose@fashiondistrict.org)]  
Sent: Monday, July 27, 2015 10:44 AM  
To: 'Jackie Sanchez' <[jackie@fashiondistrict.org](mailto:jackie@fashiondistrict.org)>  
Subject: RE: Windows 10

What does the small letters at the bottom right say after the \*?

From: Jackie Sanchez [mailto:[jackie@fashiondistrict.org](mailto:jackie@fashiondistrict.org)]  
Sent: Monday, July 27, 2015 10:41 AM  
To: 'Jose Gonzalez'  
Subject: RE: Windows 10



From: Jose Gonzalez [mailto:[jose@fashiondistrict.org](mailto:jose@fashiondistrict.org)]  
Sent: Monday, July 27, 2015 10:12 AM  
To: 'Jackie Sanchez' <[jackie@fashiondistrict.org](mailto:jackie@fashiondistrict.org)>  
Subject: RE: Windows 10

Hi Jackie

My vacation was wonderful but not as restful as I wished!!

Our computers came with Windows 7 with upgradability to Windows 8. I don't know about Windows 10!!  
Please email me a print screen of the pop message so I can ask Ivan about it.

Jose

From: Jackie Sanchez [mailto:[jackie@fashiondistrict.org](mailto:jackie@fashiondistrict.org)]  
Sent: Monday, July 27, 2015 9:57 AM  
To: 'Jose Gonzalez'  
Subject: Windows 10

Good Morning Jose

Welcome back!! Hope you had a wonderful and restful vacation.  
One quick question Microsoft Window pop up is asking if I want install Windows 10 for free. Is it okay for me to say ok.

Jackie Sanchez  
Operations Coordinator  
LA Fashion District BID  
424 E 16th St., #11  
Los Angeles, CA 90015  
P: (213) 741-2661  
F: (213) 741-2666  
[jackie@fashiondistrict.org](mailto:jackie@fashiondistrict.org)  
[www.fashiondistrict.org](http://www.fashiondistrict.org)

No virus found in this message.  
Checked by AVG - [www.avg.com](http://www.avg.com)  
Version: 2013.0.3520 / Virus Database: 436510141 - Release Date: 07/01/15

Internal Virus Database is out of date.